



Providence Montana COVID-19 Update

Important Public Information

Wednesday, March 18

PPE and blood supply shortages:

- Due to nationwide shortage in PPE supplies, Providence Montana is asking local and regional businesses and non-health care industries (construction, dental, veterinary, manufacturing, breweries, mining) for Personal Protective Equipment supply donations of *any* type of mask—surgical, N95 or other. For supply donations, call Anita at 329-4147 or email anita.nash@providence.org.
- Montana blood supply is critically low. Please consider blood donations through Red Cross: https://www.redcross.org/?utm_source=FBPAGE&utm_medium=social_organic&utm_term=3113243033--&utm_content=-

Postponed Elective/Discretionary surgeries/procedures:

- Led by physician-comprised Medical Advisory Council, providers are reviewing surgeries and procedures using a clinical decision algorithm. Elective/discretionary surgeries and procedures are postponed until further notice. Our leadership is working with statewide health care organizations, hospitals and ASCs to encourage similar approach in an effort to conserve supplies.

COVID-19 symptom monitoring:

- All caregivers, vendors and contract workers will be screened and logged for fever when they come to work. The method varies between clinical departments and various campuses.

NO visitors allowed at Providence Facilities

Inpatient units: No in-person visits permitted. Exceptions may be made for the following:

- Children admitted to the hospital: *1 parent allowed*
- Maternity units: *1 person throughout the hospital stay*
- Patients receiving end-of-life care: *2 visitors allowed*
- Patients with mobility or cognitive issues: *1 support person allowed*

Outpatient clinics: No visitors permitted. Exceptions can be made for the following:

- Patients with mobility or cognitive issues: *1 support person allowed*

Public access restrictions:

Entrances for our facilities are consolidated and monitored. The public can enter through the following locations where patients and approved visitors will be screened for symptoms and given an identification band/sticker.

Access Points:

- St. Patrick Hospital / Broadway Building
 - Emergency Department entrance
 - Main hospital entrance
 - Main Broadway Building entrance
 - Parking garage elevators (P1 & P2)
 - Cancer Center parking garage entrance (Cancer Center patients only)
 - Providence Center / Medical Plaza
 - Providence Center main entrance
 - Medical Plaza main entrance (clinics will monitor their visitors)
 - Garden City Medical Plaza
 - Access remains the same (clinics will monitor their visitors)
 - St. Joseph Medical Center
 - Main hospital lobby
 - Rehabilitation
 - Emergency Department
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Public messaging:

- If you have NOT been exposed to the disease, if you have NOT travelled to places where this disease is widespread (International Level 3 areas, Washington, California, New York, Illinois) and you are NOT having any symptoms, COVID-19 test is not appropriate for you.
- COVID-19 Symptoms include:
 - Cough
 - Fever
 - Shortness of breath
- DO NOT go to Emergency Departments unless the patient is under respiratory distress.
- DO NOT call Emergency Departments with your questions. The ED is not screening the public for coronavirus.
- If you have the symptoms, first call your primary care physician for guidance.
 - Or go to the ChatBot online assessment tool <https://www.providence.org/patients-and-visitors/coronavirus-advisory>
 - Or ExpressCare Virtual <https://virtual.providence.org/index.html>

Providence Montana Focused Screening Centers:

[Providence Grant Creek Walk-In Clinic](#)

If the patient is experiencing symptoms, call in advance: 406-327-1750.

3075 N. Reserve St., Suite Q

The patient will be instructed to remain in their vehicle for appropriate screen next-steps.
Follow on-site signage and instructions.

[Providence St. Joseph Health Walk in Clinic](#)

If patients are experiencing symptoms, call in advance 406-883-5680.

6 13th Ave East, Polson

8 a.m. – 7 p.m.

Patients will be instructed to a drive-through location for screening for appropriate testing.

Important links:

For general information about coronavirus, call the Missoula City County Health Department at 258-4636. MCCHD is also doing a daily Facebook update [here](#):